



# Your guide to **Safety & Security**







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Residents should note that the information contained within this handbook is supported by the Gravesham Borough Council's policies.

# Anti-social Behaviour



## Our community standard

We expect all residents to respect their neighbours and neighbourhoods. Anti-social behaviour will not be tolerated.



## Understanding Anti-social Behaviour

Behaviour that causes or is likely to cause alarm, harassment, or distress to one or more persons not of the same household.





# Your responsibilities

- Show respect and tolerance for neighbours
- Follow the obligations outlined in your tenancy agreement
- Report incidents promptly and appropriately



# Our support network

Gravesham has dedicated officers who work with victims and partner with:



Police



Kent County Council



Social services



Education



Legal services



Housing ASB officers



Youth offending team



## Remember!

**Early reporting often leads to quicker and more effective resolution of problems.**

# Vandalism



## Protecting our community

Vandalism endangers public safety and damages the appearance of our neighbourhoods.

### Serious consequences

Tenants or their visitors found responsible for vandalism will face:

- Direct action from the council
- Police involvement
- Possible eviction proceedings



## Your role



Report vandalism promptly



Discourage destructive behaviour



Help maintain our shared spaces



**Quick reporting helps us address vandalism before it spreads and becomes more difficult to manage.**

# Harassment



## Understanding harassment

Harassment is targeted anti-social behaviour directed at individuals, families, or groups that interferes with quality of life.

**IMPORTANT!**  
For your safety, never directly confront those responsible for harassment.

### Common forms include:

- Violence or threats (including weapon possession)
- Using dogs as weapons or threats
- Abusive or insulting words/behaviour
- Property damage or threats of damage
- Racist behaviour (verbal/written abuse, vandalism, malicious calls)
- Deliberately creating excessive noise to annoy neighbours



## Reporting incidents

Contact your housing officer for all incidents. In emergencies, call the police immediately. When possible, document incidents with dates, times, and descriptions to help establish patterns of behaviour.



## Our commitment

We take all reports of harassment seriously and will work with you and appropriate authorities to address the situation.

# Domestic Abuse



## Understanding Domestic Abuse

Domestic abuse is any incident or pattern of controlling, coercive or threatening behaviour, violence or abuse. It takes many forms including psychological, physical, sexual, financial, and emotional abuse. Victims are not confined to one gender or ethnic group.



## Getting support

Please speak confidentially to a member of Housing Staff so we can support you.



### REMEMBER

**You don't have to face domestic abuse alone — help is available.**





## Available services

Many services across Gravesham and Kent are available to support victims.

- Our Safe Spaces scheme:  
[www.gravesham.gov.uk/safe-spaces](http://www.gravesham.gov.uk/safe-spaces)
- Domestic abuse support for Kent and Medway:  
[domesticabuseservices.org.uk](http://domesticabuseservices.org.uk)
- National domestic abuse helpline:  
[nationaldahelpline.org.uk](http://nationaldahelpline.org.uk) or call 0808 2000 247
- Galop: Supporting LGBT+ people - [galop.org.uk](http://galop.org.uk)  
or call 0800 999 5428
- Man Kind: For male victims - [mankind.org.uk](http://mankind.org.uk)  
or call 01823 334244
- Victim Support: [victimsupport.org.uk](http://victimsupport.org.uk) or call 08081 689111

### Safety Warning



Numbers will show up on an itemised phone bill. If this could put you in danger, consider using a public or agency phone instead.



**In an emergency always call  
Kent Police on 999.**





**Gravesham**  
Borough Council

